



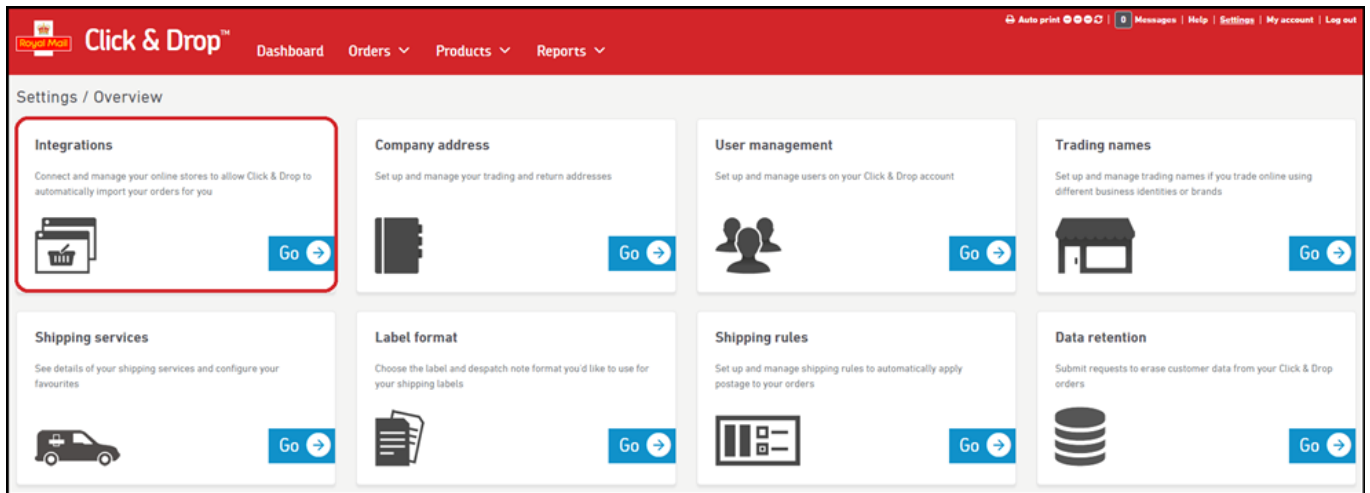
Integrating your OnBuy store
with Click & Drop

How to set up the integration with your OnBuy store

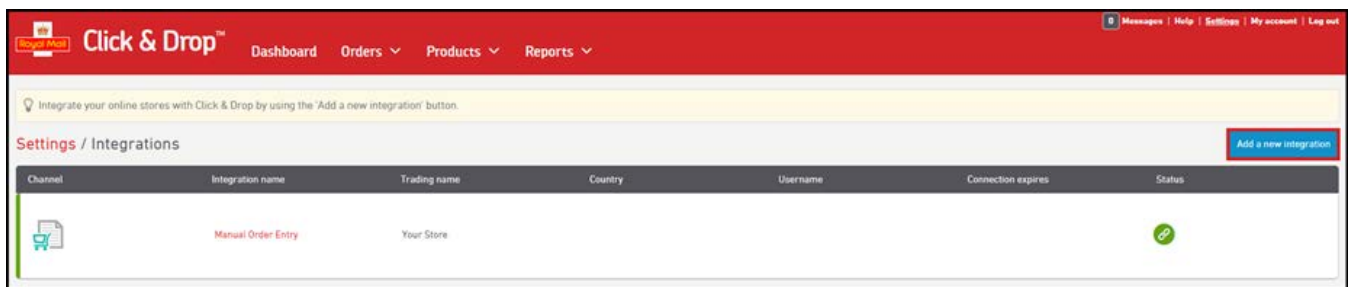
This will allow you to download, manage, and generate postage labels for your OnBuy orders. Within Click & Drop, click on the 'Settings' link at the top right corner the page:



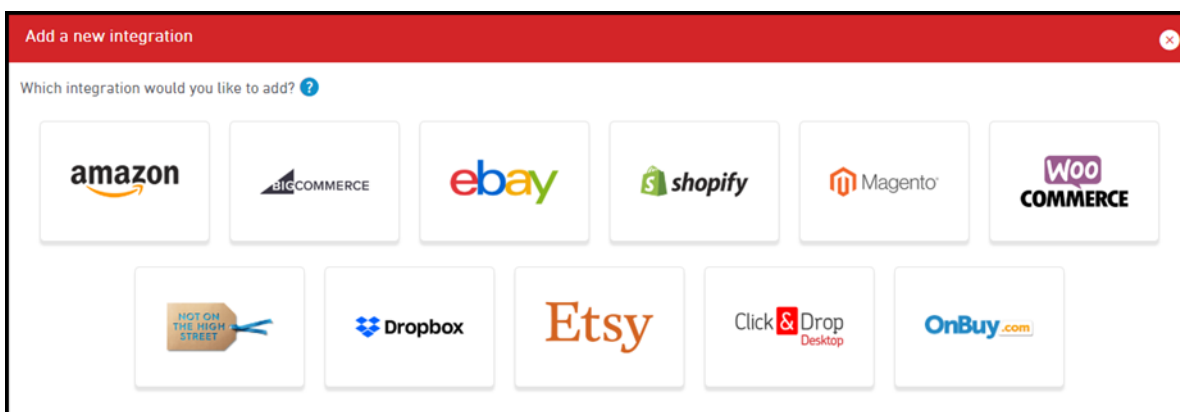
The 'Settings' page then opens up. In the 'Integrations' section, click on the 'Go' button



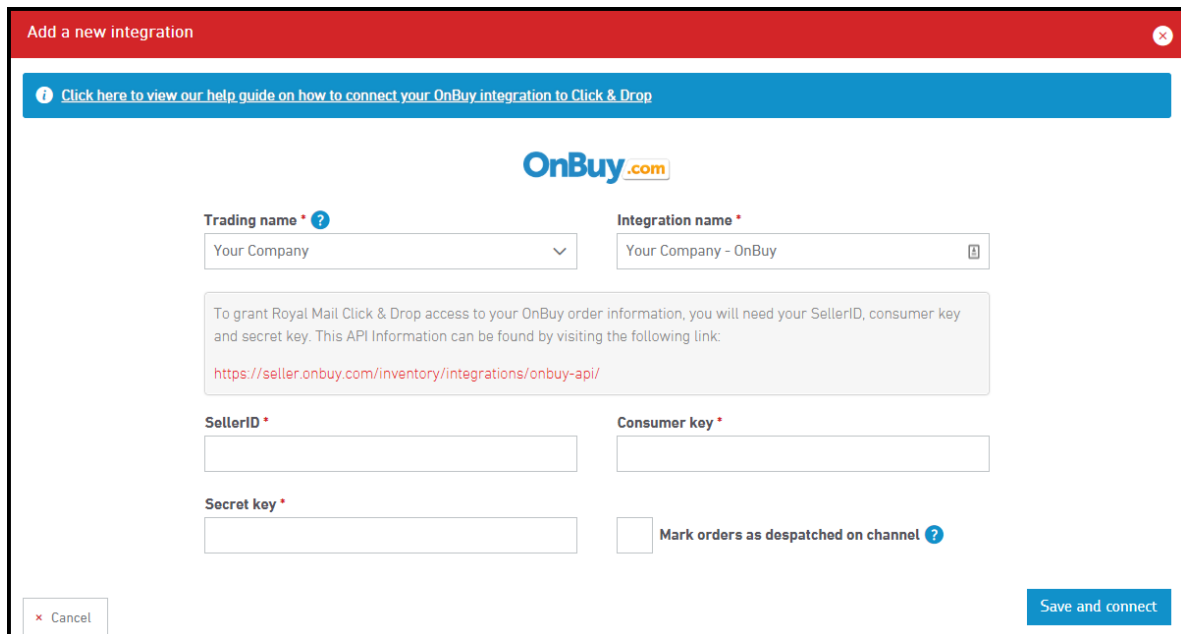
Click on 'Add a new integration' button.



You will be asked to select the integration that you would like to add. Click 'OnBuy'.

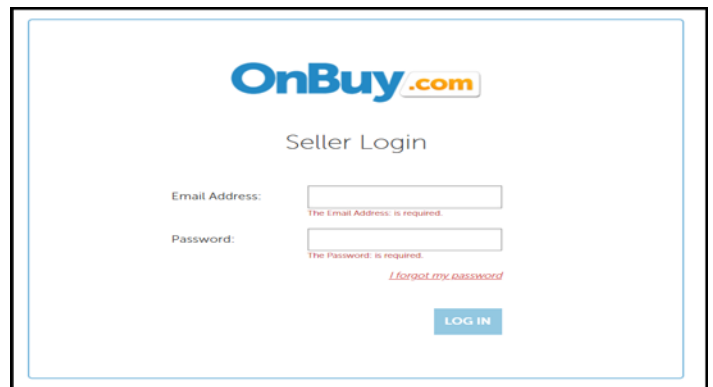


A new window will appear asking you to provide some information about your OnBuy store. You will need to obtain your Seller ID, Consumer key and Secret key from your OnBuy seller page, and copy them into the fields provided.




You can use the red link text to open your OnBuy seller page in a new window or tab.

You may need to log in again:



If you follow the link provided, you will be taken to the OnBuy API page where you can find all the required fields:

Royal Mail Click & Drop Integration



Click & Drop™

Order Export

The Click & Drop integration will allow you to download and manage your orders. You can manage and generate postage labels for your OnBuy orders from within the integration too.

How to Integrate

This integration can be setup using the following guide - <https://seller.onbuy.com/support/knowledgebase/12/article/38/royal-mail-click-drop/>

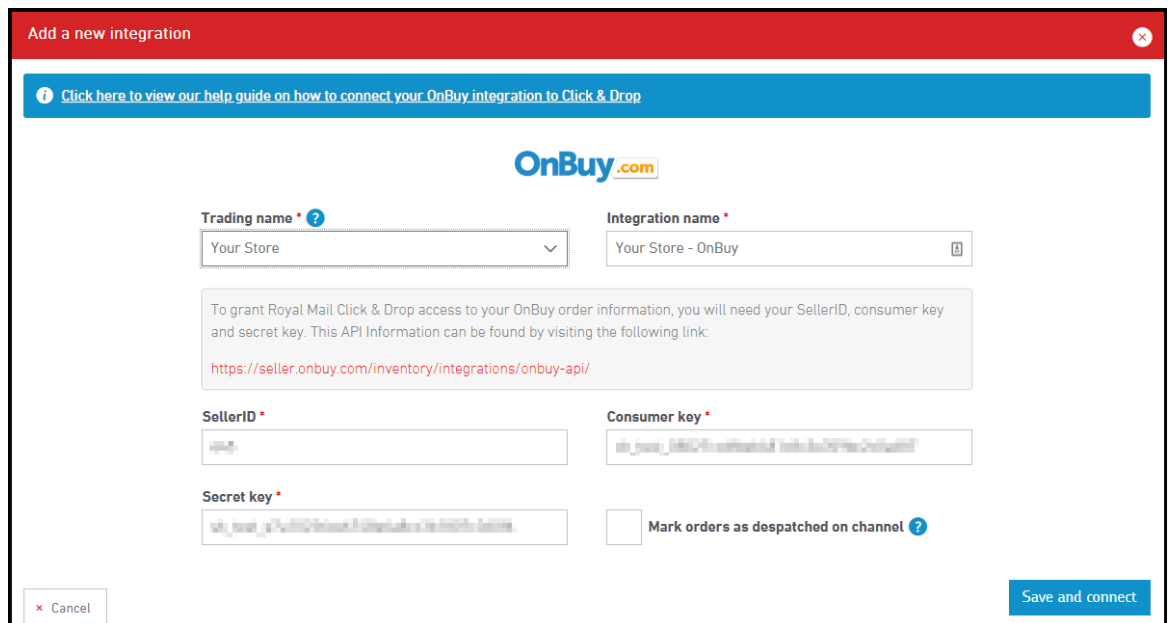
Your API Details

Seller ID	1185
Live Keys	
Consumer Key	ck_live_2305abb7a9f54112be807e9108237024
Secret Key	sk_live_c0687d72cdf045fa8bf48d012dd1e0e2

Copy and paste the required information back into Click & Drop, which should still be open in another window or tab.

You can also choose to check the 'Mark orders as despatched' option to automatically mark your orders as 'dispatched' in your OnBuy store once you have manifested your orders (OBA accounts) or paid for your labels (Personal Accounts). With this option, if your orders contain a tracking number or delivery confirmation number, we will automatically add that number to your order.

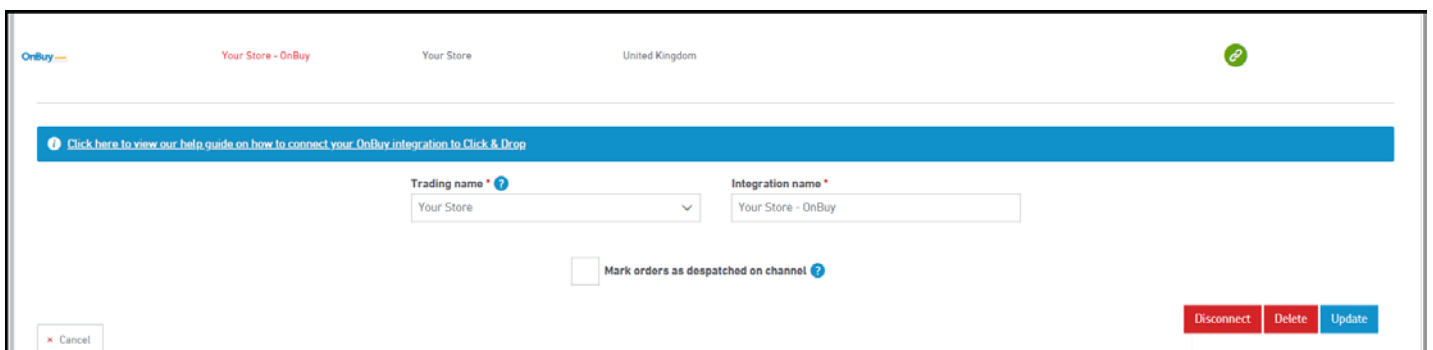
Click the 'Save and connect' button when you are ready



The screenshot shows a web form titled "Add a new integration" with a red header bar. Below the header is a blue bar with a help link: "Click here to view our help guide on how to connect your OnBuy integration to Click & Drop". The OnBuy.com logo is centered. The form contains several fields: "Trading name" (a dropdown menu with "Your Store" selected), "Integration name" (a text field with "Your Store - OnBuy" and a copy icon), "SellerID" (a text field), "Consumer key" (a text field), and "Secret key" (a text field). A text box explains that to grant Royal Mail Click & Drop access, the user needs their SellerID, consumer key, and secret key, with a link to <https://seller.onbuy.com/inventory/integrations/onbuy-api/>. There is a checkbox labeled "Mark orders as despatched on channel" with a help icon. At the bottom left is a "Cancel" button, and at the bottom right is a "Save and connect" button.

You will be redirected back to your 'Integrations' page within Click & Drop, where your completed OnBuy integration will be ready to view.

The chain link icon will turn green to show your account has been connected successfully.



The screenshot shows the "Integrations" page with a header bar containing the OnBuy logo, "Your Store - OnBuy", "Your Store", and "United Kingdom". A green chain link icon is visible in the top right corner. Below the header is a blue bar with the same help link as the previous form. The form fields for "Trading name" and "Integration name" are still present. The "Mark orders as despatched on channel" checkbox is now unchecked. At the bottom right, there are three buttons: "Disconnect" (red), "Delete" (red), and "Update" (blue). A "Cancel" button is at the bottom left.

Store order status and download frequency

Click & Drop is only able to download OnBuy orders that are in 'Seller processing' status, and no older than 7 days old.

Eligible orders will be downloaded into Click & Drop every 10-15 minutes, and Click & Drop will update the orders in your OnBuy store every 30 minutes if you have the 'Mark orders as despatched' option selected.

Disconnecting from OnBuy

You're free to disconnect from OnBuy at any time via Click & Drop.

In the 'Integrations' section under the 'Settings' link, click on 'Go'. Click anywhere within the OnBuy row to expand the data.

To disconnect the channel, simply click the 'Delete' button. Once you have disconnected, you will no longer be able to download and process any orders from the store.

If you need to reconnect the store at a later date, simply repeat the connection process.